

**RENASA'S LOOKING BETTER  
THAN EVER, ROGER.**



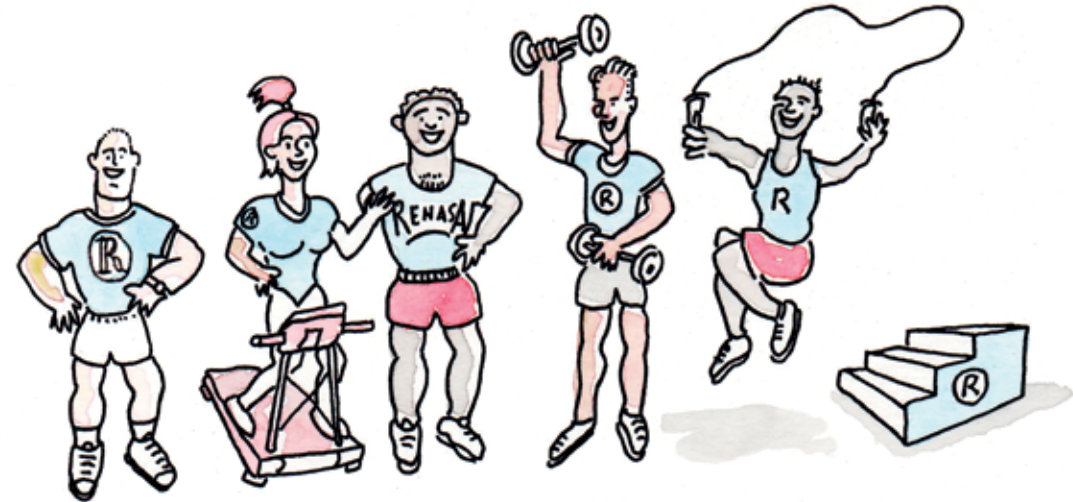
**NOW THAT THEY'VE PUT ON  
MORE MUSCLE, ARCHIE, THEY  
CAN REALLY HELP US BE EVEN  
MORE COMPETITIVE!**



Renasa has always been the brokers' best friend. Our entire business focus is exclusively on helping our intermediaries outcompete their competitors.

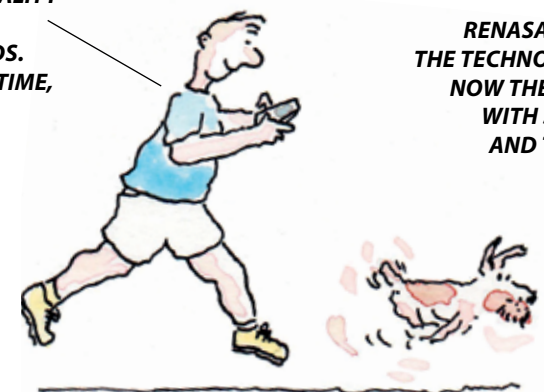
Now, as part of TIH, South Africa's powerful insurance group, we commit to do even more for our brokers.

THE BROKER'S  
*even better*  
BEST FRIEND



**WOW! ALL THE FUNCTIONALITY AND INFORMATION OUR BROKERAGE NEEDS. AT OUR FINGERTIPS, ANYTIME, ANYWHERE.**

**RENASA HAS ALWAYS GIVEN US THE TECHNOLOGY TO SUCCEED, ARCHIE. NOW THEY'RE DOING EVEN MORE WITH SYSTEMS, ANALYTICS, AND TECHNICAL RATINGS.**



**ROGER, THEY SURE ARE SOLID.**

**RENASA'S ALWAYS BEEN A SAFE PAIR OF HANDS FOR US, BUT NOW THEIR STRENGTH AND STABILITY IS NEXT LEVEL.**

- Renasa is proudly part of TIH, a successful international financial services institution.
- GCR gives Renasa a national strength credit rating of A.
- Furthermore, GCR has now raised Renasa to a Positive Outlook, recognising its turnaround on the back of disciplined underwriting and business growth, and the potential for this trend to continue.



**IT LOOKS LIKE EVERYONE GETS THEIR OWN PERSONALISED PROGRAMME**

**EVERY BROKER IS DIFFERENT, ARCHIE. AND RENASA'S SERVICE IS NOW EVEN MORE FIT FOR PURPOSE.**

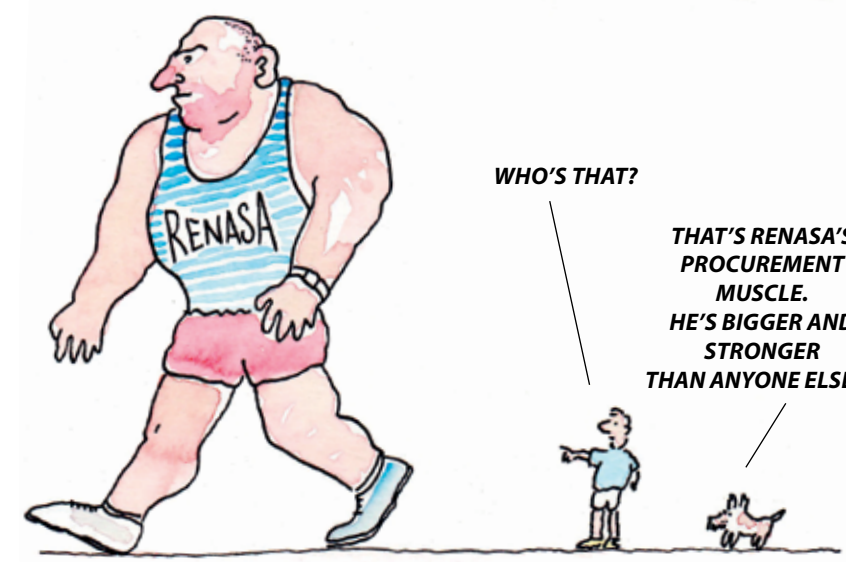
- Every Renasa broker gets as much service as he requires, with a solution customised to his mix of business and size of portfolio.
- Every broker has a directly accessible, dedicated Portfolio Manager. No broker is offloaded to a call centre for service.
- The Portfolio Manager is empowered to make decisions on underwriting and claims.



**WHO'S THAT?**

**THAT'S RENASA'S PROCUREMENT MUSCLE. HE'S BIGGER AND STRONGER THAN ANYONE ELSE'S.**

- Renasa no longer does procurement in isolation. Now, as part of a big group, our procurement clout means even lower costs of claims and, consequently, even more competitive premiums.



**RENASA'S COSTS AND CLAIMS CONTROLS REALLY HELP US MINIMISE OUR RISKS, ROGER.**

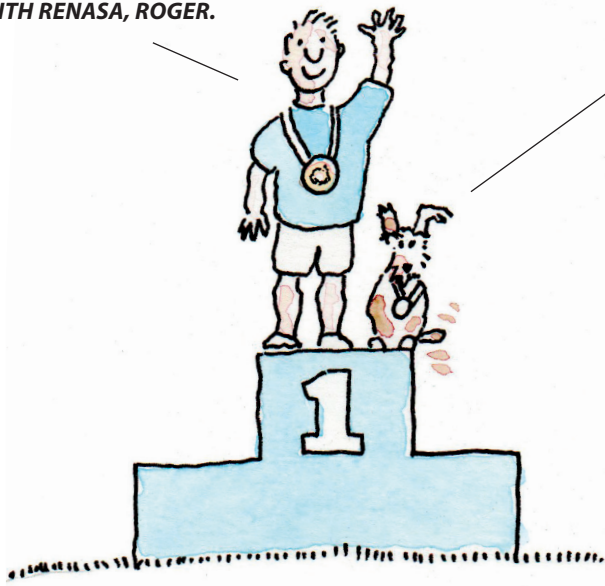
**THEY PROTECT US FROM TRUE FRAUD, ARCHIE. AND THEY CAN GUARANTEE THEIR SERVICE.**

- Renasa's attention to detail ensures the best possible outcomes for your brokerage and your clients.
- Renasa now conducts regular customer satisfaction surveys and in-depth service provider reviews. This means we use only service providers that are honest, competent, and are proven to do the very best work.
- Consequently, Renasa is now able to give lifetime guarantees on motor repairs.





**IT'S ALWAYS GOLD MEDALS  
WITH RENASA, ROGER.**



**AND ALL THEIR NEW MUSCLE MEANS OUR  
BROKERAGE'S PERFORMANCE WILL GET  
BETTER AND BETTER, ARCHIE.**

- Renasa has been a consistent top performer in the FIA Intermediary Experience Awards.
- More muscle for Renasa means even more wins for our brokers and their clients.

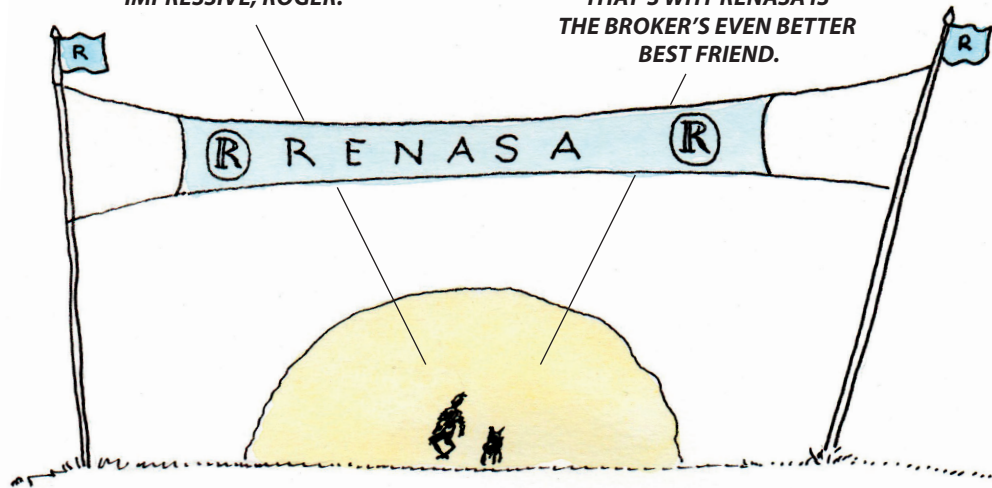
**THIS IS THE LIFE, ROGER.**

**RENASA'S NEVER  
FORGOTTEN WE BROKERS  
DESERVE PERSONAL  
SERVICE, ARCHIE.**



**IMPRESSIVE, ROGER.**

**THAT'S WHY RENASA IS  
THE BROKER'S EVEN BETTER  
BEST FRIEND.**



**RENASA**  
INSURANCE COMPANY LIMITED

**tiH**

THE BROKER'S *even better* BEST FRIEND

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